

Quick Care, Urgent Care or ER: Where to Go?



These are general guidelines to help you make health care decisions. If your child's condition is listed in multiple boxes below, choose the option that is most convenient for you.

Quick Care Online

For common issues, virtual visits by mobile device or computer

- Allergies
- Cold and cough symptoms
- Diarrhea
- Insect bite
- Pink eye
- Rash
- Sore throat
- Stuffy nose
- Vomiting

Urgent Care

For injuries and illnesses that aren't life-threatening

- Allergic reaction – rash
- Allergies
- Asthma attack – minor
- Broken bone – skin intact, fear of break
- Burn – minor/sunburn
- Colds, cough or congestion
- Cuts – small, treated with surgical glue or a few stitches*
- Diarrhea or vomiting
- Dizziness
- Earache/ear infection
- Eye redness/drainage/itching
- Fever – child 3 months or older
- Flu
- Headache – no nausea, vomiting or vision changes
- Head injury – child remains conscious
- Insect bite/sting or minor dog bite
- Nausea
- Pain upon urination
- Physicals – summer, sports only
- Rash
- Sore throat
- Splinter or tick removal
- Sprain or strain
- Stomach pain – minor
- Urinary tract infection

Quick Care

For basic medical care when your child's doctor isn't available

- Allergies
- Burns/sunburn – minor
- Cold
- Cough/congestion/upper respiratory infection
- Cuts – small, minor
- Diarrhea or vomiting
- Ear infections/earaches
- Eye redness/drainage/itching
- Fever – child 3 months or older
- Flu
- Headache – no nausea, vomiting or vision changes
- Insect bites/stings or minor dog bite
- Nausea
- Pain upon urination
- Physicals – sports or work
- Rashes/skin infections
- Sore throat
- Stomach pain – minor
- Urinary tract infection – in potty-trained child, fever less than 103 degrees

Emergency

For severe injuries and illness that could threaten life or limb

- Allergic reaction – trouble breathing or swallowing, facial swelling
- Asthma attack – major
- Bleeding that won't stop
- Broken bone – obvious break
- Burn – major
- Cast problems – wet or soiled
- Cuts – deep, long cuts that continue to bleed – or large boils
- Dehydration
- Fever – child under 3 months
- Head injury – severe
- Migraine headache
- Pneumonia
- Poisoning or swallowed object
- Rash with purple spots or bruising
- Seizure, shock or fainting
- Stomach pain – severe
- Trouble breathing or swallowing

*Patients may be referred to the ER depending on the cut's size and location.

Where should we go?

Contact your doctor first.

We encourage you to contact your child's primary care provider whenever possible for the conditions treated in Quick Care and Urgent Care. For emergencies, call 911 or go to the nearest emergency room.

Quick Care Online

akronchildrens.org/quickcareonline

Quick Care

Mahoning Valley

6505 Market St.
Building A
Boardman, OH 44512
Informational Line:
330-746-8566

Austintown

5480 Norquest Blvd.
Austintown, Ohio 44515
Informational Line:
330-779-0545

Portage Health Center

2497 State Route 59
Ravenna, OH 44266
Informational Line:
330-677-8777

Urgent Care

Boston Heights

328 E. Hines Hill Road
Boston Heights, OH 44236
330-342-5437

Mansfield

1029 S. Trimble Road
Mansfield, OH 44906
419-521-2950

Montrose

4125 Medina Road
Akron, OH 44333
330-665-8174

Warren

5000 E. Market St.,
Suite 29
Warren, OH 44484
330-856-8020

Emergency Room

Akron

177 W. Exchange St.
Akron, OH 44302
330-543-3000

Boardman

Beeghly Campus
6505 Market St.
Boardman, OH 44512
330-746-9200



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