

GETTING THE MAC ADDRESS OF AN IPAD or IPHONE

1. Unlock your device.
2. Press the “settings” icon.



3. Under the settings menu, select “general” from the left menu and then “about”.



4. In the “about” screen, scroll down to “Wi-Fi Address” (NOTE: Make sure you are looking at the Wi-Fi address and not the Bluetooth address).



This is the MAC address of your device. As you can see, the address of the device in the picture above is AB:CD:EF:12:34:56. Your address will be similar to this one and this is what I need you to send me. However, please do not include the colons between the letters/numbers (for the purpose of speeding up the process and allowing me to simply copy and paste, I cannot have the colons included in the address. So, referring back to the example above, I would need the address to be emailed to me as ABCDED123456, NOT AB:CD:EF:12:34:56).

NOTE: THIS DOCUMENT WAS CREATED USING IMAGES THAT WERE FOUND ONLINE. THE APPEARANCE OF THE SCREENS MAY VARY SLIGHTLY DEPENDING ON THE DEVICE AND THE iOS VERSION THAT IS INSTALLED ON IT, BUT THE STEPS WILL BE THE SAME REGARDLESS.